

Public Carriage Office – Passenger Fare Guide

Taxi fares from 4 April 2009

The meter calculates the maximum fare based upon time of day, distance travelled and taxi speed.

Drivers must, unless they have good cause, accept any hiring up to 12 miles (20 miles if at Heathrow Airport), or up to one hour duration if the destination is in Greater London.

The fare for a journey to a destination outside Greater London and the fare for such a journey may be negotiated between the driver and hirer. If no fare is agreed before the start of the journey, the fare cannot be more than that shown on the meter.

Typical fares:

Note that fares and times may be higher than shown if there are delays or heavy traffic.

Tariff code on meter		1	2	3
	Approximate Journey Time	Monday to Friday 6am-8pm	Monday to Friday 8pm-10pm Saturday and Sunday 6am-10pm	Every night 10pm-6am Public holidays
Distance				
1 mile	5-12 mins	£4.60-£8.20	£4.80-£8.20	£5.00-£8.40
2 miles	8-15 mins	£7.00-£10.80	£7.00-£11.00	£7.60 - £12.00
4 miles	15-30 mins	£11-£18	£13-£18	£15-£22
6 miles	20-40 mins	£17-£28	£19-£28	£23-£33
Between Heathrow and central London	30-60 mins		£40-£75	

- There is a minimum fare of £2.20 at all times.
- **There are no extra charges for luggage or additional passengers.**
- Additional charges (which must be added on the meter at the start of the journey):
 - **Telephone bookings:** up to £2;
 - **Heathrow Airport:** £2 for journeys which start from the Airport;
 - **Christmas/New Year:** £4 for journeys made between 8pm on 24 December and 6am on 27 December or between 8pm on 31 December and 6am on 2 January 2010.
- Some taxis accept **credit or debit cards**, typically with a surcharge of between 10% and 15% of the metered fare.
- The driver can charge the hirer a **soiling charge** of up to £40 for soiling that requires the taxi to be taken out of service for cleaning.

Commendations or complaints – 0845 300 7000 or e-mail coms@pco.org.uk
quoting vehicle registration, taxi licence number or driver's badge number

For full details of how taxi fares are calculated please visit tfl.gov.uk

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